



Award winning free language training available to the tourism industry from GMIT

Eurocatering is an award winning, EC funded, multilingual free language training programme designed for the tourism industry. The Irish partners in this European project are Anne Brindley and Colin Gilligan, lecturers in the College of Tourism & Arts in GMIT. EuroCatering has been endorsed by Fáilte Ireland, the Restaurant Association of Ireland and the Irish Hotels Federation as an ideal tool for customer service and technical training. This 9 EU partner project has been funded by the European Commission (KA2, 2010-2013).

EuroCatering provides real-life scenes which participants would experience in the Kitchen, Restaurant, Front office/Reception and Accommodation departments. All scenarios are featured in 11 languages: Dutch, English, Finnish, French, Galician, German, Irish, Italian, Norwegian, Polish, and Spanish.

EuroCatering has been designed by experts in languages, linguistic technology, hospitality and customer care management. The target users are students, trainees and workers in the tourism industry, teachers and trainers in vocational education, hotel and restaurant employers however, anyone seeking to up-skill can engage with the free online tools. It also offers the possibility of training incoming workers in English for immediate immersion in the workplace.

Visit the website home pages which clearly illustrate the flow of work in scenes from delivery to hygiene & safety, from table settings to customer feedback, from pre-arrival to check-out and departure.

EuroCatering has been awarded 7 European Language Labels (Ireland, Belgium (FL, WA), Norway, Slovenia, Spain, and Italy), the prestigious European Language Label of the Labels by the EC in September 2012, and the CALICO U. Texas Award.

To access www.eurocatering.org register for free with your email address and enjoy!

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